

**Mr. Jonnel S. Beroy**

**Contact #: 0975-517-0342**

**Email Address: beroyj@rocketmail.com**

 OBJECTIVE: To enhance and develop my knowledge and skills and gain learning’s in a different

 working environment.

**Personal Information :**

 Age: 30 yrs. Old Status: Single

 Birth Date: Feb 24, 1989 Nationality: Filipino

 Contact #: 0975-517-0342 Religion: Roman Catholic

 Address: Block 28, Lot 35 ,Castillon Homes Phase 2, Pasong Kawayan 2, General Trias Cavite

**Educational Background:**

 College: Bachelor of Science in Business Administration, March 25, 2013

 SOUTHEASTERN COLLEGE

 2256 College Road Taft Ave. PasayCity

 High School: St. Elegio Ferolin National Memorial High School(with high honors) March 2005

 Pob. Aurora Zamboanga Del Sur

 Primary: Balagon Elementary School ( with high honors) 2000-2001

 Balagon Siay Zamboanga Sibugay Province

**Working Experiences:**

* Team Of Experts: Senior Rep/ Iqor

April 2018- Present

 • Senior Operations Representative /CAPITAL ONE

 April 8 2017- March 2018

* Senior Agent/ IQOR

Oct 2016- March 2017

* Account Specialist/Loyaty Representative/Retention - SPI GLOBAL

Sept 2014- Sept 2016

* Professional Technical Support/ Customer Service ( Inbound) - SPI GLOBAL

April 30, 2014- Sept 2014

* Professional Technical Support/ Customer Service ( Inbound)

July 12, 2013- Apr 2014

Synnex-Concentrix

* Customer Service / Sales Representative ( Inbound)

June 4 ,2012- Nov. 4, 2012

Sykes Asia Inc.

* Customer Service Representative ( Outbound )

Aug. 18 , 2011-Mar. 4 2012

True Authentisource Corporation

**Activities:**

* Vice President, Student Council Chapter (2010-2011)

College/Business Department

* SBO President 4th yr. High School (2004-2005)

**Achievements:**

 Elementary:

 With honor ( 6th place )

 High School:

 Youth Leadership Award as SBO President

 JCI ( Junior Chamber International) Award

 Academic Excellence Award

 College :

 Top 5 Deans’ lister

 **Character References:**

* Rosemarie Fedelino ( Office Staff/Market Admin/Wonderment Inc.)

# 0905-651-8336

* Rosalie Prades (Supervisor/Bench)

# 0977-154-2239

* Eddie Delos Santos (Marketing Officer/ Foodlink Sevices/ JP MORGAN)

# 0977-173-0407